

Sydney O'Shay-Wallace

Wayne State University
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EDUCATION

- Ph.D.** Wayne State University, Department of Communication
Projected Graduation: May 2020
Advisor: Dr. Loreleigh Keashly
Committee: Drs. Matthew W. Seeger and Julie Novak
Outside Committee Member: Dr. Heather Dillaway (Sociology)
- Graduate Certificate** Wayne State University, Department of Family Medicine and Public Health
Bridge Graduate Certificate in Public Health
Graduated: August 2018
- M.A.** Eastern Michigan University, Department of Communication, Media, and Theater Arts
Graduated: April 2016
- B.A.** University of Michigan-Flint, Department of Communication
Graduated: May 2014
- Vocational Certificate** Specs Howard School of Media Arts
Certificate in Radio, Video, and Film Studies
Graduated: March 2011

PUBLICATIONS

Peer-Reviewed Journal Manuscripts:

- O'Shay-Wallace, S.** (2019). "We Weren't Raised That Way": Using Stigma Management Communication Theory to Understand How Families Manage the Stigma of Substance Abuse. *Health Communication*. DOI: 10.1080/10410236.2019.1567443
- Day, A. M., **O'Shay-Wallace, S.**, Seeger, M. W., McElmurry, S. P. (2019). Informational Sources, Social Media Use, and Race in Flint, Michigan's Water Crisis. *Communication Studies*. DOI: 10.1080/10510974.2019.1567566

Eckert, S., **O'Shay-Wallace, S.**, Metzger-Riftkin, J., & Kolhoff, S. (2018). "The Best Damn Representation of Islam." Muslims, Gender, Social media, and Islamophobia in the United States. *CyberOrient*, 12(1). <http://www.cyberorient.net/article.do?articleId=9907>

Peer-Reviewed Book Chapters:

O'Shay-Wallace, S. (2019). Substance Abuse Within the Family: Coping Through Family Communication. In S. Symonds LeBlanc (Ed.), *Going Behind Closed Doors: Case Studies in Family Communication*.

INVITED PRESENTATIONS

2019 **Families Against Narcotics**
Topic: Experiencing and Managing the Stigma of Substance Abuse Within the Family
Guest Speaker for the Frasier, Romeo, and Warren, Michigan Chapters of Families Against Narcotics.

CONFERENCE ACTIVITY

Refereed Paper Presentations:

- 2020 Resko, S., Ellis, J. D., Kollin, R., Broman, M., **O'Shay-Wallace, S.**, & Burlaka, V. Public Perception of the Efficacy of Medications for Opioid Addiction Treatment. The 24th Annual Conference of the Society for Social Work Research. Washington, DC. January 15-19.
- 2019 **O'Shay-Wallace, S.** Surviving in the Emergency Department: Healthcare Worker, Patient, and Systemic Factors Impacting Emergency Nurses Interactions with Substance-Using Patients. The 105th National Communication Association Annual Convention. Baltimore, MD. November 14-17.
- 2019 **O'Shay-Wallace, S.**, Day, A. M., McElmurry, S. P., Seeger, M. W. Boil Water Advisories as Risk Communication: Consistency Between CDC Guidelines and Local News Media Articles. The 105th National Communication Association Annual Convention. Baltimore, MD. November 14-17.
- 2019 **O'Shay-Wallace, S.** Emergency Room Nurses' Experiences Building Therapeutic Relationships with Substance-Using Patients. 86th Central States Communication Association Conference. Omaha, NE. April 3-6.
- 2019 **O'Shay-Wallace, S.**, & Cobb, J. We Sweep It Under the Rug: Stigma Management Communication in Families with Substance Abuse. The Inclusivity and Family Communication Research: Advances and Innovations from Across the Discipline preconference to the 68th International Communication Association Conference. Prague, Czech Republic. May 24.

- 2018 Day, A. M., & **O'Shay-Wallace, S.** Informational Seeking and Social Media Uses in The Flint Water Crisis. 85th Central States Communication Association Conference. Milwaukee, WI. April 4-7.
- 2018 Day, A. M., **O'Shay-Wallace, S.**, & Seeger, M. Informational Sources and Media Uses: Examining Race, Ethnicity, and Culture in Flint's Water Crisis. The International Crisis and Risk Communication Conference. Orlando, FL. March 12-14.
- 2017 Eckert, S., **O'Shay-Wallace, S.**, Metzger, J., Reiss, H., Kolhoff, S. The Best Damn Representation of Islam: Muslim Women and Men, Social Media and Islamophobia in the US. 67th International Communication Association Conference. San Diego, CA. May 25-29.
- 2017 **O'Shay-Wallace, S.** Guilt, Grief, and... Relief? An Autoethnography of Family Communication Following a Substance Misuse-Related Death. 13th International Congress of Qualitative Inquiry. University of Illinois at Urbana-Champaign. May 17-20.
- 2016 **Wallace, S.** Organizational Culture Impacts on the Workplace: A Review of Literature. Presented at the Michigan Undergraduate & Graduate Research Conference. Mount Pleasant, MI. February 26.
- 2015 **Wallace, S.** Family Communication Patterns Critique. Eastern Michigan University Graduate Research Conference. Ypsilanti, MI. Nov 20.
- 2015 **Wallace, S.** Communication in Adult Sibling Relationships: A Review of Literature. Michigan Undergraduate & Graduate Research Conference. Mount Pleasant, MI. Feb 20.

Refereed Panel Presentations:

- 2019 **O'Shay-Wallace, S.** Resilience and Survival: Established and Emerging Perspectives. Discussion panel at the 105th National Communication Association Annual Convention. Baltimore, MD. November 14-17.
Role: Discussant
- 2018 **O'Shay-Wallace, S.** Difference, Social Justice, and Pragmatism in the Communication Classroom. 85th Central States Communication Association Conference. Milwaukee, WI. April 4-7.
Role: Discussant
- 2016 **Wallace, S.** Ethics as Foundation: Assessing Students as Ethical Communicators in a Basic Speech Course. 83rd Central States Communication Association. Grand Rapids, MI. April 13-17.
Role: Discussant

Academic Poster Presentations / Exhibitions:

(* indicates competitively selected)

- 2019 ***O'Shay-Wallace, S.** Bridging Gaps in Healthcare for Stigmatized Patients Through Stigma Reduction: A Systematic Review. 9th Annual International Crisis and Risk Communication Conference. Orlando, FL. March 11-13.
- 2018 ***O'Shay-Wallace, S. & Cobb, J.** Substance Abuse and Sibling Relationships. Biannual meeting of the International Association for Relationship Research. Fort Collins, CO. July 12-16.
- 2018 **O'Shay-Wallace, S. & Cobb, J.** We Sweep It Under the Rug: Stigma Management Communication in Families with Substance Abuse. Doctoral Research Showcase, Wayne State University, Detroit, MI. February 23.
- 2018 **O'Shay-Wallace, S.** Social Support in the Digital Age: A Thematic Analysis of Facebook Social Support Groups for People Bereaved by Disenfranchised Deaths. Doctoral Research Showcase, Wayne State University. Detroit, MI. February 22.

WAYNE STATE UNIVERSITY CAMPUS TALKS

- 2019 **O'Shay-Wallace, S.,** Day, A. M., Seeger, M. W., & McElmurry, S. P. Boil Water Advisories and CDC Guidelines. 1st Annual Healthy Urban Waters Symposium: A Dip in the Water. May 20.
- 2019 **O'Shay-Wallace, S.** We Sweep It Under the Rug: Stigma Management Communication in Families with Substance Abuse. Merrill Palmer Skillman Institute's Lifespan Alliance Research Day. March 1.
- 2017 Eckert, S., **O'Shay-Wallace, S.,** Metzger, J., & Kolhoff, S. The Best Damn Representation of Islam: Muslim Women and Men, Social Media and Islamophobia in the US. Research Colloquium hosted by the Department of Communication. November 3.

HONORS / AWARDS

- 2019 Graduate Student Research Award
Department of Communication
Wayne State University
- 2019 Top Graduate Student Debut Paper
Emergency Room Nurses' Experiences Building Therapeutic Relationships with Substance-Using Patients
Central States Communication Association

- 2019 Top Student Paper - Health Communication Interest Group
Emergency Room Nurses' Experiences Building Therapeutic Relationships with
Substance-Using Patients
Central States Communication Association
- 2019 Top Podium Presentation - Merrill Palmer Skillman Institute
"We Weren't Raised That Way": Using Stigma Management Communication
Theory to Understand How Families Manage the Stigma of Substance Abuse.
Lifespan Alliance Research Day
- 2018 Top Panel - Public Relations Interest Group
Crises and Social media: Differences Across Various Crises and Media Users
Central States Communication Association
- 2016 Top Paper
Family Communication Patterns Critique
Michigan Undergraduate and Graduate Communication Conference.
- 2016 Charles G. Apple Award for Student Excellence
University of Michigan-Flint, Department of Communication

GRANTS / GRANT RESEARCH

CSAP/CSAT State Targeted Response to the Opioid Crisis (Opioid STR) / Substance Abuse and Mental Health Services Administration (SAMHSA)

Grant: TI-17-004

Research Assistant, May 2019 – Present

Merrill Palmer Skillman Institute for Child and Family Development

Pre-Doctoral Travel Award, 2019

National Communication Association

NCA Caucus Student Travel Grant, 2018

Critical Resilient Interdependent Infrastructure Systems and Processes Program (CRISP) / National Science Foundation Grant (NSF)

Title: Collaborative Research: Water and Health Infrastructure Resilience and Learning (WHIRL)

Grant: 1832692

Research Assistant, August 2018 – Present

Flint Area Community Health and Environment Partnership (FACHEP) / National Institute of Environmental Health Sciences Grant

Title: Rapid Response to Contaminants in Flint Drinking Water

Grant: R21ES027199

Research Assistant, March 2017 – January 2018

Flint Area Community Health and Environment Partnership (FACHEP) / Michigan Department of Health and Human Services (MDHHS) Grant

Title: Enhanced Disease Research Grant
Grant: 23N7G
Research Assistant, March 2017 – January 2018

Wayne State University Humanities Center
Graduate Travel Program Award, 2017

University of Michigan-Flint
Francis Ann Frazier Travel Scholarship, 2014

FELLOWSHIPS

Wayne State University (Detroit, MI):
August 2019 – Present Thomas C. Rumble Fellow

August 2018 – Present Merrill Palmer Skillman Institute for Child & Family Development
Pre-doctoral Fellow

RESEARCH EXPERIENCE

Wayne State University (Detroit, MI):
May 2019 – Present *Research Assistant*
Supervisor: Dr. Stella Resko (School of Social Work)

August 2018 – August 2019 *Graduate Research Assistant*
Supervisor: Dean/Dr. Matthew W. Seeger

March 2017 – January 2018 *Research Assistant*
Supervisor: Dean/Dr. Matthew W. Seeger

University of Michigan-Flint (Flint, MI):
September 2013 – May 2014 *Research Assistant*
Supervisor: Dr. Sarah Lippert

TEACHING EXPERIENCE

Wayne State University (Detroit, MI):
August 2016 – August 2018 *Graduate Teaching Assistant* (Instructor of record)
Oral Communication: Basic Speech (Hybrid & Online Formats; F2016, W2017, SS2017, SS2018)
Persuasive Speaking (SS2018)
Introduction to Organizational Communication (F2017, W2018)
Business & Professional Presentations (Online Format; F2017, W2018)

Saginaw Valley State University (Saginaw, MI):

January 2018 – May 2018 *Adjunct Faculty*
Public Speaking (W2018)

Mott Community College (Flint, MI):

January 2017 – Present *Part-Time Faculty*
Fundamentals of Speech (W2017, F2018)

Eastern Michigan University (Ypsilanti, MI):

August 2014 – May 2016 *Graduate Teaching Assistant* (Instructor of record)
Fundamentals of Public Speaking (F2014, W2015, F2015, W2016)

SERVICE

Professional Service:

International Communication Association

2018 Reviewer, Mass Communication Division.
2017 – 2019 Graduate Student Representative, Health Communication Division.

National Communication Association

2019 Reviewer, Health Communication Division.
2018 Reviewer, Student Division.

Central States Communication Association

2019 – 2020 Vice Chair, Strategic and Applied Communication Interest Group
(Formerly Public Relations Interest Group).
2019 Reviewer, Public Relations Interest Group.
2018 – 2019 Secretary, Public Relations Interest Group.
2018 Reviewer, Graduate Student Caucus Division.

Manuscript Reviewer

2019 – Present *Journal of Communication Pedagogy*, Junior Member of Editorial Board.
2019 *Qualitative Health Research*.

University Service:

Wayne State University

2019 – Present President, Merrill Palmer Skillman Institute Graduate Student
Organization
2019 Bylaws Committee Member, Communication Graduate Student
Association.
2018 Organizer, Doctoral Research Showcase.
2018 Reviewer, Oral Communication Competency Exam.
2017 – 2018 Secretary, Communication Graduate Student Association.

- 2017 – 2018 Lead Fundraising Organizer, Communication Graduate Student Association.
- 2017 Doctoral Program Recruiting Volunteer.
- 2016 – Present Steward, Graduate Employee Organizing Committee (GEOC), AFT Local #6123.
- 2016 – Present Member, Provost’s Daycare Implementation Committee.
- 2016 – 2017 First Year Representative, Communication Graduate Student Association.

Eastern Michigan University

- 2015 Adjudicator, Tower Invitational Forensics Tournament.

University of Michigan-Flint

- 2014 Volunteer, Annual Art & Art History Student Symposium.
- 2014 Organizer, Exhibition of Works by Artists at Thumb Correctional Facility.
- 2013 Organizer, 2nd Annual Paragone Studies: Rivalry in the Arts Conference.

Community Service:

- 2017 Volunteer, Ben Carson High School Global Health Project.

PROFESSIONAL DEVELOPMENT

- 2019 JASP: A Fresh Way to Do Statistics. Hosted by: Merrill Palmer Skillman Institute.
- 2019 Evidencing Interpretation, Theory-building, and Claim-making in Qualitative Inquiry. Hosted by: Western States Communication Association.
- 2019 Qualitative data analysis: The backstage steps of crafting qualitative evidence. Hosted by: Western States Communication Association.
- 2019 QDA Miner 5 and WordStat 8 Workshop. Hosted by: Provalis Research.
- 2019 R & R Studio Workshop. Hosted by: Merrill Palmer Skillman Institute.
- 2019 Planning and Writing Successful Grant Proposals. Hosted by: Wayne State University.
- 2018 Adjunct Academy. Hosted by: Mott Community College.
- 2018 Preparing Doctoral and Early Career Health Communication Scholars to Play in the Discipline. Hosted by: National Communication Association, Health Communication Division.

PROFESSIONAL ORGANIZATIONAL MEMBERSHIP

- Central States Communication Association
- International Communication Association
- National Communication Association